



## Department of Health

**ANDREW M. CUOMO**  
Governor

**HOWARD A. ZUCKER, M.D., J.D.**  
Commissioner

**SALLY DRESLIN, M.S., R.N.**  
Executive Deputy Commissioner

**DATE:** March 17, 2020

**TO:** Program Administrators/Directors

**COVID-19 Immediate Temporary Suspension of Adult Care Facilities Day Programs  
for Non-Residents**

**Please distribute immediately to:**  
Administrators, Program Directors

COVID-19 has been detected in multiple communities around New York State. As a result, this directive is being issued to direct all adult day health care programs to immediately suspend **ALL DAY PROGRAMS for NON-RESIDENTS** until further notice.

We recognize that unexpected changes in scheduling, staffing or temporary suspension of day program services all represent significant hardships for families and others who support their loved ones in their homes.

Please immediately provide formal notification of your program's temporary suspension of service to the required parties including, but not limited to, Participants, Next of Kin/Representative, program staff, physicians, long-term care ombudsman and Medicaid managed LTC providers. The notification will serve to fulfill regulatory requirements of such temporary suspension of services.

Please take all of the necessary steps to assist participants in identifying and finding services that they may need to address their current needs and maintain record of such correspondence.

Thank you for your ongoing support and cooperation in responding to COVID-19 concerns. Please forward confirmation of program closure along with any general questions or comments about this advisory to [covidadultcareinfo@health.ny.gov](mailto:covidadultcareinfo@health.ny.gov)

**DATE:** March 17, 2020

**TO:** Adult Day Health Care Program Administrators/Directors

**COVID-19 Immediate Temporary Suspension of Statewide Adult Day Health Care Program Services**

**Please distribute immediately to:**  
Administrators, Program Directors

COVID-19 has been detected in multiple communities around New York State. As a result, this directive is being issued to direct all adult day health care programs to immediately suspend **ALL ADULT DAY HEALTH CARE PROGRAM SERVICES** until further notice.

We recognize that unexpected changes in scheduling, staffing or temporary suspension of day program services all represent significant hardships for families and others who support their loved ones in their homes.

Please immediately provide formal notification of your program's temporary suspension of service to the required parties including, but not limited to, Registrants, Next of Kin, program staff, physicians, long-term care ombudsman and Medicaid managed LTC providers. The notification will serve to fulfill regulatory requirements of such temporary suspension of services.

Please take all of the necessary steps to assist registrants in identifying and finding services that they may need to address their current needs and maintain record of such correspondence.

Thank you for your ongoing support and cooperation in responding to COVID-19 concerns. Please forward confirmation of program closure along with any general questions or comments about this advisory to [covidnursinghomeinfo@health.ny.gov](mailto:covidnursinghomeinfo@health.ny.gov)