



## Department of Health

**ANDREW M. CUOMO**  
Governor

**HOWARD A. ZUCKER, M.D., J.D.**  
Commissioner

**LISA J. PINO, M.A., J.D.**  
Executive Deputy Commissioner

November 16, 2020

DAL: DAL 20-15  
SUBJECT: NH Legal Services Agencies  
and Community Resources  
Providing Resident Advocacy  
Services Guide

Dear Nursing Home Administrator:

This letter is to inform you a Nursing Home (NH) Legal Services Agencies and Community Resources Providing Resident Advocacy Services Guide (“Guide”) has been developed to provide information to residents about free legal and resident advocacy services.

New York Codes, Rules and Regulations (NYCRR) Title 10 section 415.3, “Residents’ Rights,” requires Nursing Homes to provide residents with a detailed, written discharge/transfer notice, which must include specific information regarding a resident’s rights in this process, such as how to appeal a discharge/transfer determination; a statement that the resident has the right to be represented by legal counsel, a relative, themselves, a friend or a spokesperson in such appeal, per 10 NYCRR § 415.3(i)(1)(v)(e)(6); and the contact information of the State Long-Term Care Ombudsman, per 10 NYCRR § 415.3(i)(1)(v)(f).

Residents who wish to appeal an involuntary discharge from a nursing home may use the Guide to locate community based agencies, including the Long Term Care Ombudsman Program, that provide free or low-cost legal and advocacy services. Therefore, the Guide should be distributed to all residents who receive a notice of involuntary discharge or transfer to effectuate the resident rights set forth in 10 NYCRR § 415.3(i)(1)(v)(e),(f).

The New York State Department of Health in conjunction with the Office for the Aging reviews the information contained in the Guide and will provide updates as appropriate. If additional agencies are identified or other updates are necessary, please email [nursinghomeinfo@health.ny.gov](mailto:nursinghomeinfo@health.ny.gov).

Sincerely,

Sheila McGarvey, Director  
Division of Nursing Homes  
and ICF/IID Surveillance  
Center for Health Care Provider Services  
and Oversight

Enclosure

cc: Claudette Royal – Director, Long Term Care Advocacy



## Department of Health

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Executive Deputy Commissioner

# LEGAL SERVICES AGENCIES

**AND**

# COMMUNITY RESOURCES

# PROVIDING RESIDENT ADVOCACY SERVICES GUIDE

Division of Nursing Home and ICF/IID Surveillance  
875 Central Avenue  
Albany, New York 12206  
[nursinghomeinfo@health.ny.gov](mailto:nursinghomeinfo@health.ny.gov)  
(518) 518-408-5372

September 2020

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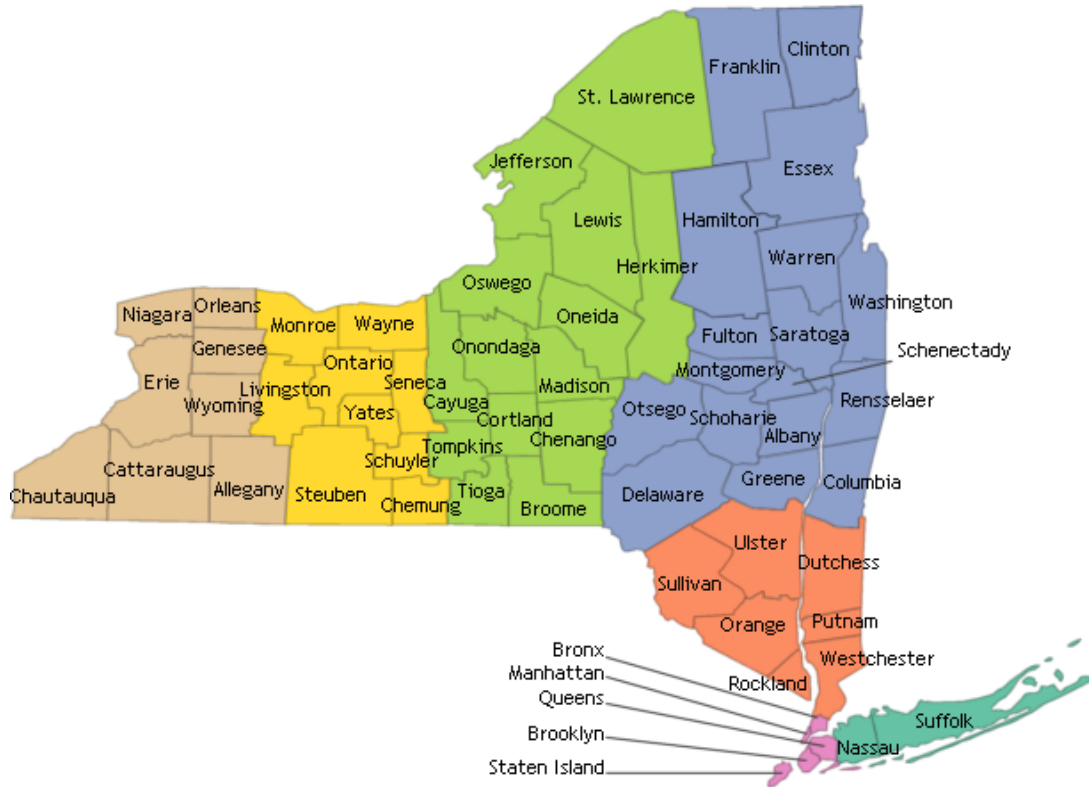
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## How to Use this Document

1. This document is intended for those situations where the resident of a residential health care facility has received a notice of an involuntary discharge. If the resident chooses to protest that discharge, he or she must be given a chance to secure legal and advocacy services. DAL 20-15, 10 NYCRR section 415.3(iv)(e)(6). This document is designed to assist residents and their families in securing advocacy and legal services by listing persons and organizations which have indicated that they may be able to assist the resident.
2. **Residents who receive the above-mentioned notice must be given a copy of the list of legal and advocacy services for the county in which the residential health care facility residence is located and all contiguous counties.**
3. This list is set up by region (Capital District, Central New York, Long Island, Metropolitan Area, and Western New York Regional Offices), with regional counties listed alphabetically. Under each county is a list of those organizations and persons who have indicated that they are prepared to offer legal and advocacy services to residents.
4. Please note that this list is not exhaustive.
5. At the end of this document is the Changes to Legal and Advocacy Form. The purpose of this form is to help the Department update this document. If you find a person or organization who should be included in this listing, or information which needs to be updated, please send the organization's contact information to the Department via email to [nursinghomeinfo@health.ny.gov](mailto:nursinghomeinfo@health.ny.gov).

The map below identifies each New York State county. Identify the county where your facility is located, and you will see the contiguous (i.e., surrounding) counties for which the facility should also provide information about available legal and advocacy services.



Map Source: [www.health.ny.gov](http://www.health.ny.gov).

**All Upstate Counties**

## All Upstate Counties

Senior Legal Advice Helpline

1-844-481-0973

Monday through Friday – 9:00 AM to 11:00 AM

Provides answers to brief legal questions and referrals to other legal resources in the individual's county of residence.

**Capital District Regional Office**

Capital District Regional Office

Albany, Clinton, Columbia, Delaware, Essex, Franklin, Fulton, Greene, Hamilton, Montgomery, Otsego, Rensselaer, Saratoga, Schenectady, Schoharie, Warren and Washington Counties.

Capital District Regional Office  
New York State Department of Health  
Nursing Home and ICF/IID Surveillance  
875 Central Avenue  
Albany, New York 12206  
*Phone: (518) 408-5372*

**Capital District Regional Office**

Albany County

Legal Aid Society of Northeastern NY (Albany Office)

95 Central Avenue

Albany, NY 12206

1-800-462-2922

P: (518) 462-6765

F: (518) 427-8352

Legal Line 1-833-628-0087

*Serves Albany, Columbia, Greene, Rensselaer and Schenectady Counties*

Albany County Department of Social Services

162 Washington Avenue

Albany, NY 12210

P: (518) 447-7300

F: (518) 447-7722

**Capital District Regional Office**

Clinton County

Clinton County Department of Social Services

13 Durkee Street  
Plattsburgh, NY 12901  
P: (518) 565-3300  
F: (518) 561-8101

Legal Aid Society of Northeastern NY (Plattsburgh Office)

100 Court Street  
Plattsburgh, NY 12901  
P: (518) 563-4022  
F: (518) 563-4058  
Toll free: 1 (800) 722-7380  
Legal Line 1-833-628-0087

*Serves Clinton, Essex, Franklin and Hamilton Counties*

**Capital District Regional Office**

Columbia County

Columbia County Department of Social Services

25 Railroad Avenue, P.O. Box 458

Hudson, NY 12534

P: (518) 828-9411

F: (518) 828-5401

Legal Aid Society of Northeastern New York (Albany Office)

95 Central Avenue

Albany, NY 12206

1 (800) 462-2922

P: (518) 462-6765

F: (518) 427-8352

Legal Line 1-833-628-0087

*Serves Albany, Columbia, Greene, Rensselaer and Schenectady Counties*



**Capital District Regional Office**

Delaware County

Delaware County Department of Social Services

111 Main Street, Suite 4  
Delhi, NY 13753  
P: (607) 832-5300  
F: (607) 832-6034

Legal Aid Society of Mid-New York

189 Main Street  
P.O. Box 887  
Oneonta, NY 13820  
P: (607) 433-2220  
F: (607) 433-1433  
*Limited to Social Security & SSI Disability denials at this location*

Legal Aid of Mid New York

120 Bleecker Street  
Utica, NY 13501  
P: (315) 793-7000  
F: (315) 732-3202  
Toll Free: 1-877-203-1062

*With appointments available in Oneonta:*

189 Main Street Suite 301  
Oneonta, NY 13820  
Toll free: 1 (877) 777-6152  
P: (315) 793-7000 ext. 1  
F: (315) 732-3202  
*Serves Delaware and Otsego Counties*

Legal Aid Society of Mid New York (Binghamton Office)

168 Water Street, 2<sup>nd</sup> floor  
Binghamton, NY 13901  
P: (607) 231-5900  
F: (607) 724-7211  
*Serves Delaware County*

**Capital District Regional Office**

Essex County

Essex County Department of Social Services

7551 Court Street, P.O. Box 217

Elizabethtown, NY 12932

P: (518) 873-3450

F: (518) 873-3472

Legal Aid Society of Northeastern NY (Plattsburgh Office)

100 Court Street

Plattsburgh, NY 12901

P: (518) 563-4022

F: (518) 563-4058

Toll free: 1 (800) 722-7380

Legal Line 1-833-628-0087

*Serves Clinton, Essex, Franklin and Hamilton Counties*

**Capital District Regional Office**

Franklin County

Franklin County Department of Social Services

184 Finney Blvd.  
Malone, NY 12953  
P: (518) 481-1888  
F: (518) 481-1424

Legal Aid Society of Northeastern NY (Plattsburgh Office)

100 Court Street  
Plattsburgh, NY 12901  
P: (518) 563-4022  
F: (518) 563-4058  
Toll free: 1 (800) 722-7380  
Legal Line 1-833-628-0087

*Serves Clinton, Essex, Franklin and Hamilton Counties*

**Capital District Regional Office**

Fulton County

Fulton County Department of Social Services

4 Daisy Lane, P.O. Box 549

Johnstown, NY 12095

P: (518) 736-5600

F: (518) 762-0080

Legal Aid Society of Northeastern New York (Amsterdam Office)

6 Market Street

Amsterdam, NY 12010

P: (518) 842-9466

F: (518) 843-1792

Legal Line 1-833-628-0087

*Serves Fulton, Montgomery and Schoharie Counties*

**Capital District Regional Office**

Greene County

Greene County Department of Social Services

411 Main Street, Suite 238

Catskill, NY 12414

P: (518) 719-3700

F: (518) 719-3695

Legal Aid Society of Northeastern New York (Albany Office)

95 Central Avenue

Albany, NY 12206

1 (800) 462-2922

P: (518) 462-6765

F: (518) 427-8352

Legal Line 1-833-628-0087

*Serves Albany, Columbia, Greene, Rensselaer and Schenectady Counties*

**Capital District Regional Office**

Hamilton County

Hamilton County Department of Social Services

P.O. Box 725, 139 White Birch Lane

Indian Lake, NY 12842

P: (518) 648-6131

F: (518) 648-5257

Legal Aid Society of Northeastern NY (Plattsburgh Office)

100 Court Street

Plattsburgh, NY 12901

P: (518) 563-4022

F: (518) 563-4058

Toll free: 1 (800) 722-7380

Legal Line 1-833-628-0087

*Serves Clinton, Essex, Franklin and Hamilton Counties*

**Capital District Regional Office**

Montgomery County

Montgomery County Department of Social Services

P O Box 745 – 64 Broadway

Fonda, NY 12068-0745

P: (518) 853-4646

F: (518) 853-8327

Amsterdam Satellite Office

1290 Riverfront Center

Amsterdam, NY 12010

Phone: 518-212-5778

Fax: [518-212-5780](tel:518-212-5780)

Legal Aid Society of Northeastern New York (Amsterdam Office)

6 Market Street

Amsterdam, NY 12010

P: (518) 842-9466

F: (518) 843-1792

Toll free: 1-800-821-8347

Legal Line 1-833-628-0087

*Serves Montgomery, Fulton and Schoharie Counties*

**Capital District Regional Office**

Otsego County

Otsego County Department of Social Services

County Office Building

197 Main Street

Cooperstown, NY 13326

P: (607) 547-4355

F: (607) 547-6437

Legal Aid Society of Mid New York (Utica Office)

120 Bleecker Street

Utica, NY 13501

P: (315) 793-7000

F: (315) 732-3202

Toll Free (877) 203-1062

Serves Otsego and Delaware Counties

*With appointments available in Oneonta:*

189 Main Street Suite 301

Oneonta, NY 13820

P: 1 (315) 793-7000 ext. 1

F: 1 (315) 732-3202

Toll Free: 1 (877) 777-6152



**Capital District Regional Office**

Rensselaer County

Rensselaer County Department of Social Services

127 Bloomingrove Drive

Troy, NY 12180

P: (518) 833-6000

F: (518) 833-6186

Legal Aid Society of Northeastern New York (Albany Office)

95 Central Ave.

Albany, NY 12206

1 (800) 462-2922

P: (518) 462-6765

F: (518) 427-8352

Legal Line 1-833-628-0087

*Serves Albany, Columbia, Greene, Rensselaer and Schenectady Counties*

**Capital District Regional Office**

Saratoga County

Saratoga County Department of Social Services

County Complex

152 West High Street

Ballston Spa, NY 12020

P: (518) 884-4140

F: (518) 884-4199

Legal Aid Society of Northeastern New York (Saratoga Springs Office)

40 New Street

Saratoga Springs, NY 12866

P: (518) 587-5188

F: (518) 587-0959

Legal Line 1-833-628-0087

**Capital District Regional Office**

Schenectady County

Schenectady County Department of Social Services

797 Broadway # 301

Schenectady, NY 12305

P: (518) 388-4470

F: (518) 388-4644

Legal Aid Society of Northeastern New York (Albany Office)

95 Central Avenue

Albany, NY 12206

1 (800) 462-2922

P: (518) 462-6765

F: (518) 427-8352

Legal Line 1-833-628-0087

*Serves Albany, Columbia, Greene, Rensselaer and Schenectady Counties*

**Capital District Regional Office**

Schoharie County

Schoharie County Department of Social Services

County Office Building 2<sup>nd</sup> Floor

284 Main Street, P.O. Box 687

Schoharie, NY 12157

P: (518) 295-8334

F: (518) 295-8492

Legal Aid Society of Northeastern New York (Amsterdam Office)

6 Market Street

Amsterdam, NY 12010

P: (518) 842-9466

F: (518) 843-1792

Legal Line 1-833-628-0087

*Serves Fulton and Schoharie Counties*

**Capital District Regional Office**

Warren County

Warren County Department of Social Services

Warren Co. Municipal Center-Annex Bldg.

1340 State Street, Route 9

Lake George, NY 12845

P: (518) 761-6300

F: (518) 824-8812

Legal Aid Society of Northeastern New York (Saratoga Springs Office)

40 New Street

Saratoga Springs, NY 12866

P: (518) 587-5188

F: (518) 587-0959

Legal Line 1-833-628-0087

*Serves Saratoga, Washington, and Warren Counties*

**Capital District Regional Office**

Washington County

Washington County Department of Social Services

383 Broadway, Building B

Fort Edward, NY 12828

P: (518) 746-2300

F: (518) 746-2355

Legal Aid Society of Northeastern New York (Saratoga Springs Office)

40 New Street

Saratoga Springs, NY 12866

P: (518) 587-5188

F: (518) 587-0959

Legal Line 1-833-628-0087

*Serves Saratoga, Washington, and Warren Counties*

**Central New York Regional Office**

**Central New York Regional Office**

Broome, Cayuga, Chenango, Cortland, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, St. Lawrence, Tioga, and Tompkins Counties.

Central New York Regional Office  
New York State Department of Health  
Nursing Home and ICF/IID Surveillance  
217 South Salina Street, 4<sup>th</sup> Floor  
Syracuse, N.Y. 13202  
(315) 477-8472

**Central New York Regional Office**

**Broome County**

**Broome County Department of Social Services**

36-42 Main St.  
Binghamton, NY 13905  
(607) 778-8850

**Legal Aid Society of Mid-New York (Binghamton Office)**

168 Water Street, 2<sup>nd</sup> Floor  
Binghamton, NY 13901  
P: (607) 231-5900  
F: (607) 724-7211

**Legal Helpline**

1 (877) 777-6152  
*Consumer or income maintenance matters*

**The Deposit Foundation**

119 Front Street  
Deposit, NY 13754  
(607) 467-4000  
*Provides referrals to services/programs in Broome and Delaware Counties*



**Central New York Regional Office**

**Cayuga County**

**Cayuga County Department of Health & Human Services**

County Office Building

160 Genesee St.

Auburn, NY 13021

(315) 253-1011 ext. 7

**Human Rights Commission**

Westminster Manor

17 William Street

Auburn, NY 13021

(315) 252-2929

Contact: *Fred Richardson*

**Human Services Coalition**

23 Chapman Avenue

Auburn, NY 13021

(315) 253-9743

Email - [admin@human-services.org](mailto:admin@human-services.org)

**Central New York Regional Office**

Chenango County

Chenango County Department of Social Services

5 Court Street

Norwich, NY 13815

P: (607) 337-1500

F: (607) 337-1525

Toll Free: (877) 337-1501

Legal Aid Society

27 West Main Street

Norwich, NY 13815

(607) 336-8256

**Central New York Regional Office**

Cortland County

Cortland County Department of Social Services  
60 Central Avenue  
Cortland, NY 13045  
(607) 753-5265

Legal Services of Central New York, Inc.  
1 North Main Street, Suite 308  
Cortland, NY 13045  
P: (607) 428-8400  
Toll Free: (877) 777-6152

**Central New York Regional Office**

Herkimer County

Herkimer County Department of Social Services

301 North Washington St, Suite 2110  
Herkimer, NY 13350  
(315) 867-1291

Legal Aid Society of Mid-New York (Utica Office)

120 Bleecker Street  
Utica, NY 13501  
P: (315) 793-7000  
F: (315) 732-3202  
Toll Free: (877) 203-1062

**Central New York Regional Office**

Jefferson County

Jefferson County Department of Social Services

250 Arsenal Street

Watertown, NY 13601

(315) 782-3000

Protective Services for Adults: (315) 785-3210

Legal Aid Society of Mid-New York (Watertown Office)

215 Washington Street, Suite 202

Watertown, NY 13601

P: (315) 955-6700

F: (315) 785-9118

**Central New York Regional Office**

Lewis County

Lewis County Department of Social Services

5274 Outer Stowe Street

P O Box 193

Lowville, NY 13367

P: (315) 376-5400

F: (315-376-4112

Legal Aid Society of Mid-New York (Utica Office)

120 Bleecker Street

Utica, NY 13501

P: (315) 793-7000

F: (315) 732-3202

Toll Free: 1-877-203-1062

Legal Aid Society of Mid-New York (Watertown Office)

215 Washington Street, Suite 202

Watertown, NY 13601

P: (315) 955-6700

F: (315) 785-9118

**Central New York Regional Office**

**Madison County**

**Madison County Department of Social Services**

133 North Court Street #1

Wampsville, NY 13163

P: (315) 366-2211

F: (315) 366-2553

**Legal Aid Society of Mid-New York (Utica Office)**

120 Bleecker Street

Utica, NY 13501

P: (315) 793-7000

F: (315) 732-3202

Toll Free: 1-877-203-1062

**Catholic Charities (Utica Office)**

1408 Genesee Street

Utica, NY 13502

(315) 724-2158

## Central New York Regional Office

### Oneida County

Oneida County Department of Social Services  
800 Park Avenue  
Utica, NY 13501  
(315) 798-5700

McMahon & Grow, Attorneys  
301 North Washington St.  
Rome, NY 13440  
(315) 336-4700

Central Association for the Blind  
2200 Dwyer Avenue  
Utica, NY 13501  
(315) 223-3950  
*Serves blind and visually impaired persons*

Catholic Charities (Utica Office)  
1408 Genesee St.  
Utica, NY 13502  
(315) 724-2158

Catholic Charities (Rome Office)  
212 West Liberty Street  
Rome, NY 13440  
(315) 337-5260

Catholic Charities (Oneida Office)  
1081 Northside Shopping Center – Box 2  
Oneida, NY 13421  
(315) 363-5274

Resources Center for Independent Living  
131 Genesee Street  
Utica, NY 13503  
P: (315) 797-4642  
F: (315) 797-4747  
Toll Free: (877) 397-4126

Legal Aid Society of Mid-New York (Utica Office)  
120 Bleecker Street  
Utica, NY 13501  
P: (315) 793-7000  
F: (315) 732-3202  
Toll Free: 1-877-203-1062



**Central New York Regional Office**

**Onondaga County**

**Onondaga County Department of Social Services**

421 Montgomery St.  
Syracuse, NY 13202  
(315) 435-2815

**Legal Services of Central New York, Inc.**

221 S. Warren Street, Suite 300

Syracuse, NY 13202

(315) 703-6500

Toll Free: 1 (877) 777-6152

**Volunteer Lawyers Project of Onondaga County, Inc**

221 S. Warren Street, Suite 200

Syracuse, NY 13202-1860

P: (315) 471-3409

F: (315) 939-1466

**Central New York Regional Office**

Oswego County

Oswego County Department of Social Services

100 Spring Street  
Mexico, NY 13114  
(315) 963-5000

Legal Services of Central New York (Oswego Office)

108 Bridge Street  
Oswego, NY 13126  
(315) 532-6900  
(877) 777-6152

**Central New York Regional Office**

St. Lawrence County

St. Lawrence County Department of Social Services

6 Judson Street

Canton, NY 13617

(315) 379-2111

(315) 379-2278

Protective Services for Adults: (315) 379-2148

Legal Aid Society of Northeastern New York (Plattsburgh Office)

100 Court Street

Plattsburgh, NY 12901

(518) 563-4022

Legal Line 1-833-628-0087

**Central New York Regional Office**

Tioga County

Tioga County Department of Social Services  
1062 State Route 38  
Owego, N.Y. 13827  
(607) 687-8300

Legal Assistance of Western NY, Inc.  
902 Taber Street, Suite 1  
Ithaca, N.Y. 14850  
(607) 273-3667  
Toll Free: (800) 724-4170

**Central New York Regional Office**

Tompkins County

Tompkins County Department of Social Services

320 W. State Street

Ithaca, N.Y. 14850

(607) 274-5680

*Protective Services for Adults:* (607) 274-5323

Legal Assistance of Western NY, Inc.

902 Taber Street, Suite 1

Ithaca, N.Y. 14850

(607) 273-3667

Toll Free: (800) 724-4170

**Long Island Regional Office**

New York Metropolitan Region Long Island Area

Nassau and Suffolk Counties.

Central Islip Regional Office  
New York State Department of Health  
Nursing Home and ICF/IID Surveillance  
Court House Corporation Center  
320 Carlton Avenue, Suite 5000  
Central Islip, New York 11722  
(631) 851-3612

**Long Island Regional Office**

Nassau County

Nassau/Suffolk Law Services

1 Helen Keller Way  
Hempstead, NY 11550  
P: (516) 292-8100  
F: (516) 292-6529

Nassau County Department of Social Services

60 Charles Lindbergh Blvd.  
Uniondale, NY 11553  
(631) 227-8519

Community Legal Assistance Corp.

73 Main Street  
Hempstead, NY 11550  
(516) 463-5934

Jewish Association for Services for the Aged

158 Third Street  
Mineola, NY 11501  
(516) 742-2050

**Long Island Regional Office**

**Suffolk County**

**Nassau/Suffolk Law Services**

1757 Veterans' Hwy.  
Islandia, NY 11749  
P: (631) 232-2400  
F: (631)-232-2489

**Suffolk County Department of Social Services**

3085 Veterans' Memorial Hwy.  
Ronkonkoma, NY 11779  
(631) 854-9930

Riverhead Center  
893 E. Main St.  
Riverhead, NY 11901  
P: (631) 852-3500

Smithtown Center  
200 Wireless Boulevard  
Hauppauge, NY 11788  
(631) 853-8714

**Jewish Association for Services to the Aged**

74 Hauppauge Road  
Commack, NY 11725  
P: (631) 462-1864

**Legal Aid Society of Suffolk County**

John P. Cohalan, Jr. Courthouse  
400 Carleton Ave., 4<sup>th</sup> Floor  
Central Islip, N.Y. 11722  
P: (631) 665-5300  
F: (631) 853-7798

**Long Island Advocacy Center, Inc.**

490 Wheeler Ave., Suite 165J  
Hauppauge, NY 11788  
(631) 234-0467

**Touro College**

Jacob Fuchsberg Law Center  
225 Eastview Drive  
Central Islip, NY 11722  
P: (631) 761-7000



**New York City Regional Office**

New York Metropolitan Region – New York City Area

Bronx, Kings (Brooklyn), New York (Manhattan), Queens, Richmond (Staten Island)

New York City Regional Office  
New York State Department of Health  
Nursing Home and ICF/IID  
90 Church St., 15<sup>th</sup> Floor LTCP/NH  
New York, NY 10007  
(212) 417-4999

**New York City Regional Office**

New York City

Legal Services NYC

Intake hotline: (917) 661-4500

*Citywide*

Mobilization for Justice, Inc. (formerly MFY Legal Services)

100 William Street, 6<sup>th</sup> Floor

New York, NY 10038

P: (212) 417-3700

F: (212) 417-3891

Adult Home Advocacy Project intake hotline: (877) 417-2427

*Citywide*

**New York City Regional Office**

Bronx

Legal Aid Society – Bronx Office

260 E 161 Street  
Bronx, NY 10451  
(718) 991-4758

**New York City Regional Office**

Kings County (Brooklyn)

Legal Aid Society – Brooklyn Office

111 Livingston Street, 7th Floor

Brooklyn, NY 11201

(718) 645-3111 (if age 60 or over)

(718) 722-3100 (all others)

**New York City Regional Office**

New York County (Manhattan)

Legal Aid Society – Harlem Office

2090 Adam Clayton Powell Boulevard, 3<sup>rd</sup> Floor

New York, NY 10027

(212) 426-3000

**New York City Regional Office**

Queens (including the Rockaways)

Legal Aid Society – Queens Office

120-46 Queens Boulevard  
Kew Gardens, NY 11415  
(718) 286-2450

Legal Services for the Elderly in Queens (JASA)

9777 Queens Boulevard  
Rego Park, NY 11374  
(718) 286-1500  
*(clients must be age 60 or over)*

**New York City Regional Office**

Richmond County (Staten Island)

Legal Aid Society – Staten Island Office

60 Bay Street

Staten Island, NY 10301

(347) 422-5333

**New Rochelle Regional Office**

New Rochelle Regional Office  
NYS Department of Health  
145 Huguenot Street  
New Rochelle, NY 10801  
Phone: (914) 654-7058

Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster and Westchester Counties



## New Rochelle Regional Office

### Dutchess County

#### Dutchess County Department of Community and Family Services

Central Office	Eastern Dutchess Government Center
60 Market Street	131 Country House Road
Poughkeepsie, NY 12601	Millbrook, NY 12545
(845) 486-3000	(845) 677-5532

#### Dutchess County Department of Mental Hygiene

230 North Road  
Poughkeepsie, NY 12601  
(845) 485-9700

*Serves mentally disabled, developmentally disabled, alcohol and drug abuse*

Hotline: Helpline for crisis intervention, telephone counseling information and referral 24hr/day,  
7 days/week Call or Text (845) 485-9700

#### Dutchess County Bar Association

P.O. Box 1837  
Poughkeepsie, NY 12602  
(845) 473-2488 (Lawyer Referral)

#### Dutchess County Community Action Agency

77 Cannon Street  
Poughkeepsie, NY 12601  
(845) 452-5104  
*Serves low income, elderly and handicapped*

#### Dutchess County – Public Defender

45 Market Street  
Poughkeepsie, NY 12601  
(845) 486-2280  
(800) 660-8818

#### Family Services, Inc.

29 North Hamilton Street #109  
Poughkeepsie, NY 12601  
(845) 452-1110

#### Legal Services of the Hudson Valley

One Civic Center Plaza, Suite 506  
Poughkeepsie, N.Y. 12601  
(845) 471-0058

#### Dutchess County Community Action

44 E. Market Street #46  
Red Hook, N.Y. 12571  
(845) 758-1740

**New Rochelle Regional Office**

Orange County

Orange County Department of Social Services

23 Hatfield Ln  
Goshen, NY 10924  
(845) 291-2800

Orange County Department of Social Services

Box Z  
11 Quarry Road  
Goshen, NY 10924  
(845) 291-4000

Legal Services of Hudson Valley

90 Maple Street  
Newburgh, NY 12550  
(845) 569-9110

**New Rochelle Regional Office**

Putnam County

Putnam County Department of Social Services

110 Old Route 6  
Carmel Hamlet, NY 10512

(845) 808-1500 Ext. 45312

Putnam County Legal Aid Society, Inc.

12 Fair Street  
Carmel, N.Y. 10512

(845) 225-8466

*Provides assigned legal counsel to indigent persons*

**New Rochelle Regional Office**

Rockland County

Rockland County Department of Social Services

Building L

50 Sanatorium Rd.

Pomona, NY 10970

(845) 364-3032

Legal Aid Society of Rockland County, Inc.

P.O. Box 314

2 Congers Rd.

New City, NY 10956

(845) 634-3627

*Serves persons below 125% of poverty level with meritorious cases in civil law*

Legal Services of the Hudson Valley

7 Perlman Drive 2<sup>nd</sup> Floor

Spring Valley, NY 10977

(914) 949-1305

**New Rochelle Regional Office**

Sullivan County

Sullivan County Division of Health & Family Services  
PO Box 231  
16 Community Lane  
Liberty, NY 12754

Family Services (845) 292-0100  
Legal Services (845) 807-0498

Legal Services, Hudson Valley (Main Office)  
309 E Broadway  
Monticello, NY 12748  
(845) 569-9110 Ext. 200  
*Monday – Friday: 10 AM – 4 PM*

Sullivan Legal Aid Panel, Inc.  
11 Bank Street  
Monticello, N.Y. 12701  
(845) 794-4094

**New Rochelle Regional Office**

**Ulster County**

**Ulster County Department of Social Services**

1011 Development Court  
Kingston, NY 12401  
(845) 334-5015

**Kingston AARP #2039**

Esopus Town Hall  
284 Broadway  
Port Ewen, NY 12466  
*Serves retired seniors*

**Mid-Hudson Legal Services, Inc.**

550 Aaron Court  
Kingston, NY 12401  
(845) 331-9373  
Intake 1-877-574-8549

**Mid-Hudson Senior Citizen Law Project**

331 Main Street 2<sup>nd</sup> Floor  
Poughkeepsie, NY 12601  
(845) 471-0058

**Ulster County Crime Victims Assistance Program**

5 Pearl Street  
Kingston, NY 12401  
(845) 340-3443 or Hotline (845) 340-3442  
*Serves victims of crime only*

**Ulster County Consumer Affairs**

239 Golden Hill Lane, Ste 5  
Kingston, NY 12401  
(845) 340-3260

## New Rochelle Regional Office

### Westchester County

#### Westchester County Department of Social Services

112 East Post Road  
White Plains, NY 10601  
(914) 995-5000

#### Legal Services of the Hudson Valley

##### Main Office

90 Maple Avenue.  
White Plains, N.Y. 10601  
(914) 949-1305

##### Yonkers

30 South Broadway, 6<sup>th</sup> Floor  
Yonkers, N.Y. 10701  
(914) 376-3757

##### Mount Vernon

100 E. First Street, Suite 810  
Mount Vernon, N.Y. 10550  
(914) 813-6880

##### Peekskill

1 Park Place, Suite 202  
Peekskill, N.Y. 10566  
(914) 402-2192

#### Westchester Hispanic Coalition

46 Waller Avenue.  
White Plains, NY 10605  
(914) 948-8466  
(914) 948-8467

*Serves Latino Community*

#### Mount Vernon Office for the Aging

City Hall 1 Roosevelt Square  
Mount Vernon, NY 10550  
(914) 665-2300

*Serves persons 60 and over in the City of Mount Vernon*

**Buffalo Area Office**

**Western Regional Office- Buffalo Area**

Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, and Wyoming Counties.

Buffalo Regional Office  
New York State Department of Health  
584 Delaware Avenue  
Buffalo, NY 14202  
(716) 847-4320



## Buffalo Area Office

### Allegany County

#### Allegany County Department of Social Services

County Office Building  
7 Court Street, Rm 127  
Belmont, NY 14813  
(585) 268-9622

#### New York Connects

6085 State Route 19N  
Belmont, NY 14813  
1 (866) 268-9390

#### Legal Assistance of Western N.Y./Southern Tier Legal Services

16 William Street  
P O Box 272

Bath, NY 14810  
(607) 776-4126

Toll Free (877) 776-4126

*Serves people with civil legal problems who are unable to pay for an attorney in Allegany and Steuben Counties*

#### Center for Elder Law & Justice

438 Main Street, Suite 1200  
Buffalo, NY 14202  
(716) 853-3087

#### NYS Division of Human Rights (Rochester Office)

One Monroe Square  
259 Monroe Ave., Suite 308  
Rochester, NY 14607  
P: (585) 238-8250

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*

**Buffalo Area Office**

**Cattaraugus County**

**Cattaraugus County Department of Social Services**

200 Erie Street  
Little Valley, NY 14755  
(716) 938-6913

**Southern Tier Legal Services/Legal Assistance of Western NY**

103 S. Barry Street  
Olean, NY 14760  
(716) 373-4701

*Serves persons with civil legal problems who are unable to pay for an attorney*

**NYS Division of Human Rights (Buffalo Office)**

65 Court St., Suite 506  
Buffalo, NY 14202  
P: (716) 847-7632  
F: (716) 847-3445

*Serves Cattaraugus, Chautauqua, Erie and Niagara Counties*

**Center for Elder Law & Justice**

438 Main Street, Suite 1200  
Buffalo, NY 14202  
(716) 853-3087

**Buffalo Area Office**

Chautauqua County

Chautauqua County Department of Social Services

7 North Erie St.

Hall R. Clothier Building

Mayville, NY 14757

(716) 753-4998

NYS Division of Human Rights (Buffalo Office)

65 Court St., Suite 506

Buffalo, NY 14202

P: (716) 847-7632

F: (716) 847-3445

*Serves Cattaraugus, Chautauqua, Erie and Niagara Counties*

Legal Assistance of Western N.Y./Southern Tier Legal Services

115 E. Third St.

Jamestown, NY 14701

(716) 664-4535

Center for Elder Law & Justice

438 Main Street, Suite 1200

Buffalo, NY 14202

(716) 853-3087

## Buffalo Area Office

### Erie County

#### Erie County Department of Social Services

95 Franklin Street, Fl 8  
Buffalo, NY 14202  
(716) 858-8000

#### Protective Services for Older Adults

Erie County Department of Senior Services  
95 Franklin St., Room 1329  
Buffalo, NY 14202 – 3958  
(716) 858-8526

#### NYS Division of Human Rights (Buffalo Office)

65 Court St., Suite 506  
Buffalo, NY 14202  
P: (716) 847-7632  
F: (716) 847-3445  
*Serves Cattaraugus, Chautauqua, Erie and Niagara Counties*

#### Mental Health Association of Erie County

999 Delaware Ave.  
Buffalo, NY 14209  
(716) 886-1242  
*Serves past or present adult mental health clients with a focus on SSI issues.  
Restrictions: Erie County low income residents presently seeking or receiving mental health services.*

#### Center for Elder Law & Justice

438 Main Street, Suite 1200  
Buffalo, NY 14202  
(716) 853-3087

**Buffalo Area Office**

Genesee County

Genesee County Department of Social Services  
3837 W. Main Street  
Batavia, NY 14020  
(585) 344-2580

NYS Division of Human Rights (Rochester Office)

One Monroe Square  
259 Monroe Ave., Suite 308  
Rochester, NY 14607  
P: (585) 238-8250  
*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*

Neighborhood Legal Services, Inc.

45 Main Street  
Batavia, NY 14020  
(585) 343-5503  
*Serves Genesee, Orleans and Wyoming Counties*

Legal Assistance of Western NY

361 S. Main St., Suite A.  
Geneva, NY 14456  
(315) 781-1465 and 1 (866) 781-5235  
*Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties*

Center for Elder Law & Justice

438 Main Street, Suite 1200  
Buffalo, NY 14202  
(716) 853-3087

**Buffalo Area Office**

Niagara County

Niagara County Department of Social Services  
20 East Ave., PO Box 506  
Lockport, NY 14094  
(716) 278-8400

NYS Division of Human Rights (Buffalo Office)  
Walter Mahoney State Office Bldg.  
65 Court St., Suite 506  
Buffalo, NY 14202  
(716) 847-7632

Center for Elder Law & Justice  
438 Main Street, Suite 1200  
Buffalo, NY 14202  
(716) 853-3087

**Buffalo Area Office**

Orleans County

Orleans County Department of Social Services  
14016 Route 31 West  
Albion, NY 14411  
(585) 589-7000

NYS Division of Human Rights (Rochester Office)

One Monroe Square  
259 Monroe Ave., Suite 308  
Rochester, NY 14607  
P: (585) 238-8250

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*

**Buffalo Area Office**

Wyoming County

Wyoming County Department of Social Services  
466 North Main Street  
Warsaw, NY 14569-1080  
(585) 786-8900

Neighborhood Legal Services, Inc.  
45 Main Street  
Batavia, NY 14020  
(585) 343-5503  
*Serves Genesee, Orleans and Wyoming Counties*

NYS Division of Human Rights (Rochester Office)  
One Monroe Square  
259 Monroe Ave., Suite 308  
Rochester, NY 14607  
P: (585) 238-8250  
*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*

Center for Elder Law & Justice  
438 Main Street, Suite 1200  
Buffalo, NY 14202  
(716) 853-3087



**Rochester Area Office**

Western Regional Office  
New York State Department of Health  
Nursing Home and ICF/IID Surveillance  
335 E. Main St, 1<sup>st</sup> Floor  
Rochester, NY 14604  
(585) 423-8020

**Rochester Area Office**

**Chemung County**

Chemung County Department of Social Services Human Resource Center  
425 Pennsylvania Avenue  
Elmira, NY 14904  
(607) 737-5302

Chemung County Neighborhood Legal Services, Inc.  
215 East Church St., Suite 301  
Elmira, NY 14901  
(607) 734-1647

Neighborhood Justice Project  
325 Lake St.  
Elmira, NY 14901  
(607) 734-6512

**Rochester Area Office**

Livingston County

Livingston County Department of Social Services

1 Murray Hill Drive

Mt. Morris, N.Y. 14510

P: (585) 243-7300

P: (585) 335-1748

F: (585) 243-7364

NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*

Legal Assistance of Western NY

361 S. Main St., Suite A.

Geneva, NY 14456

(315) 781-1465 and 1 (866) 781-5235

*Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties*

## Rochester Area Office

### Monroe County

#### Monroe County Department of Human Services

111 Westfall Road  
Rochester, NY 14620  
(585) 753-6960

#### NYS Division of Human Rights (Rochester Office)

One Monroe Square  
259 Monroe Ave., Suite 308  
Rochester, NY 14607  
P: (585) 238-8250

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*

#### Legal Aid Society of Rochester, NY, Inc.

One West Main St., Suite 800  
Rochester, NY 14614  
(585) 232-4090

#### Volunteer Legal Services Project of Monroe County, Inc.

1 West Main St. #500  
Rochester, NY 14614  
(585) 232-3051  
*Serves persons at or below 125% of federal poverty level in civil matters*

#### Legal Services for Adults

c/o Catholic Family Center  
87 North Clinton Ave.  
Rochester, NY 14604  
(585) 546-7220  
*Serves persons 60 and over in civil matters*

#### Monroe County Legal Assistance Corporation

1 West Main St. #400  
Rochester, NY 14614  
(716) 325-2520  
*Serves those with income at or below 150% of poverty level*

**Rochester Area Office**

**Ontario County**

**Ontario County Department of Social Services**

3010 County Complex Drive

Canandaigua, NY 14424

P: (877) 814-6907

P: (585) 396-4060

F: (585) 396.4980

**NYS Division of Human Rights (Rochester Office)**

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*

**Legal Assistance of Western NY**

361 S. Main St., Suite A.

Geneva, NY 14456

(315) 781-1465 and 1 (866) 781-5235

*Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties*

**Rochester Area Office**

Neighborhood Legal Services, Inc.

45 Main Street

Batavia, NY 14020

(585) 343-5503

*Serves Genesee, Orleans and Wyoming Counties*

Center for Elder Law & Justice

438 Main Street, Suite 1200

Buffalo, NY 14202

(716) 853-3087

**Rochester Area Office**

Schuyler County

Schuyler County Department of Social Services  
323 Owego Street Unit 3  
Montour Falls, NY 14865  
(607) 533-8303

NYS Division of Human Rights (Rochester Office)

One Monroe Square  
259 Monroe Ave., Suite 308  
Rochester, NY 14607  
P: (585) 238-8250  
*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben,  
Wayne, Wyoming and Yates Counties*

The Neighborhood Justice Project

P.O. Box 366  
111 9<sup>th</sup> Street  
Watkins Glen, NY 14891  
(607) 535-4757

**Rochester Area Office**

Seneca County

Seneca County Department of Social Services

Seneca County Office Building

1 Dipronio Drive

Waterloo, NY 13165

(315) 539-1800

Legal Assistance of Western NY

361 S. Main St., Suite A.

Geneva, NY 14456

(315) 781-1465 and 1 (866) 781-5235

*Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties*

NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*



**Rochester Area Office**

Steuben County

Steuben County Department of Social Services

3 East Pulteney Square

Bath, NY 14810

(607) 664-2000

Legal Assistance of Western N.Y./Southern Tier Legal Services

16 William Street

P O Box 272

Bath, NY 14810

(607) 776-4126

Toll Free (877) 776-4126

*Serves people with civil legal problems who are unable to pay for an attorney in Allegany and Steuben Counties*

NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*

**Rochester Area Office**

Wayne County

Wayne County Department of Social Services

77 Water Street

P.O. Box 10

Lyons, NY 14489

(315) 946-4881

NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*

Legal Assistance of Western NY

361 S. Main St., Suite A.

Geneva, NY 14456

(315) 781-1465 and 1 (866) 781-5235

*Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties*

**Rochester Area Office**

Yates County

Yates County Department of Social Services

County Office Building  
417 Liberty St., Suite 2122  
Penn Yan, NY 14527  
(315) 536-5183

Legal Assistance of Western NY

361 S. Main St., Suite A.  
Geneva, NY 14456  
(315) 781-1465 and 1 (866) 781-5235  
*Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties*

NYS Division of Human Rights (Rochester Office)

One Monroe Square  
259 Monroe Ave., Suite 308  
Rochester, NY 14607  
P: (585) 238-8250  
*Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties*

## New York State Long Term Care Ombudsman Directory

### **REGION 1**

#### **SUFFOLK COUNTY**

Family Service League  
55 Horizon Drive  
Huntington, NY 11743  
(631) 470-6755

### **REGION 2**

#### **NASSAU COUNTY**

Family and Children's Association  
Ombudservice – Suite 20  
100 East Old Country Road  
Mineola, NY 11501  
(516) 466-9718

### **REGION 3**

#### **NEW YORK CITY**

Center for Independence of the Disabled  
841 Broadway, Suite 301  
New York, NY 10003  
For Bronx, Manhattan and Richmond  
(212) 812-2901  
For Kings and Queens (212) 812-2911

### **REGION 4**

#### **PUTNAM/ROCKLAND**

#### **WESTCHESTER COUNTIES**

Tri County Long Term Care Ombudsman  
Program  
10 North Street  
Cold Spring, NY 10516  
(914) 500-3406

### **REGION 5**

#### **COLUMBIA/DUTCHESS/GREENE**

#### **ORANGE/SULLIVAN/ULSTER COUNTIES**

Hudson Valley LTC Ombudsman Program  
7 Pine Woods Road, Suite 3C  
Hyde Park, NY 12538  
(845) 229-4680

### **REGION 6**

#### **ALBANY/FULTON/HAMILTON**

#### **MONTGOMERY/RENSSELEAR**

#### **SARATOGA/SCHENECTADY/SCHOHARIE**

#### **WARREN/WASHINGTON COUNTIES**

Catholic Charities Senior/Caregiver Support  
1462 Erie Boulevard, 2nd Floor  
Schenectady, NY 12305  
(518) 372-5667, Ext. 213

**New York State Long Term Care Ombudsman Directory**

**REGION 7**

**CLINTON/ESSEX/FRANKLIN COUNTIES**

North Country Center for Independence  
80 Sharron Avenue  
Plattsburgh, NY 12901  
(518) 562-1732

**REGION 8**

**JEFFERSON/LEWIS/ST. LAWRENCE  
COUNTIES**

Northern Regional Center for Independent  
Living, Inc.  
210 Court Street #107  
Watertown, NY 13601  
(315) 785-8703

**REGION 9**

**HERKIMER/MADISON/ONEIDA  
OTSEGO COUNTIES**

Resource Center for Independent  
Living, Inc.  
409 Columbia Street/P.O. Box 210  
Utica, NY 13503-0210  
(315) 272-1872

**REGION 10**

**CAYUGA/CORTLAND/ONONDAGA  
OSWEGO COUNTIES**

ARISE Child and Family Service, Inc  
635 James St.  
Syracuse, NY 13203  
(315) 671-5108

**REGION 11**

**BROOME/CHENANGO/DELAWARE  
TIOGA COUNTIES**

Action for Older Persons  
200 Plaza Dr., Suite B  
Vestal, NY 13850  
(607) 722-1251

**New York State Long Term Care Ombudsman Directory**

**REGION 12  
CHEMUNG/SCHUYLER/TOMPKINS  
COUNTIES**

Tompkins County Office for the Aging  
214 West Martin Luther King Jr./State St.  
Ithaca, NY 14850  
(607) 274-5498

**REGION 13  
MONROE/GENESEE/LIVINGSTON  
ONTARIO/ORLEANS/SENECA/WAYNE  
WYOMING/YATES COUNTIES  
LIFESPAN**

Long Term Care Ombudsman Program  
1900 South Clinton Avenue, Suite 13  
Rochester, NY 14618  
(585) 287-6414  
TOLL FREE # 1 (800) 454-5030

**REGION 14  
ALLEGANY/STEUBEN COUNTIES**

AIM Independent Living Center, Inc.  
271 E. First Street  
Corning, NY 14830  
(607) 962-8225 ext.112

**REGION 15  
CATTARAUGUS/CHAUTAUQUA  
ERIE/NIAGARA COUNTIES**

People Inc.  
2747 Main Street, 2<sup>nd</sup> Floor  
Buffalo, NY 14214  
(716) 817-9222

**NEW YORK STATE**

Claudette Royal  
State Long Term Care Ombudsman  
NYS Office for the Aging  
2 Empire State Plaza  
Albany, NY 12223-1251  
(518) 408-1469 or (518) 473-8718  
1 (855) 582-6769  
Email: [claudette.royal@aging.ny.gov](mailto:claudette.royal@aging.ny.gov)

**New York State Office for the Aging**

**New York State Office for the Aging - Local Offices for the Aging**

<https://aging.ny.gov/local-offices>

**Albany County Department for Aging**

162 Washington Ave  
Albany, NY 1221  
(518) 447-7198  
FAX: (518) 447-7188

**Oneida County Office for the Aging/Continuing Care**

Michael J. Romano, Director  
120 Airline Street - Suite 201  
Oriskany, NY 13424  
(315) 798-5456  
FAX: (315) 768-3656  
[ofa@ocagov.net](mailto:ofa@ocagov.net)

**Allegany County Office for the Aging**

Anita Mattison, Director  
6085 Route 19 N  
Belmont, NY 14813  
(585) 268-9390  
FAX: (585) 268-9657

**Onondaga Department of Adult & Long Term Care Services**

Lisa D. Alford, Commissioner  
Civic Center - 10th Floor  
421 Montgomery Street  
Syracuse, NY 13202  
(315) 435-2362  
FAX: (315) 435-3129

**Broome County Office for the Aging**

Lisa Schuhle, Acting Director  
Broome County Office Building  
60 Hawley Street, 4th Floor  
PO Box 1766  
Binghamton, NY 13902-1766  
(607) 778-2411  
FAX: (607) 778-2316  
[ofa@co.broome.ny.us](mailto:ofa@co.broome.ny.us)

**Ontario County Office for the Aging**

Irene Coveny, Director  
3019 County Complex Drive  
Canandaigua, NY 14424-9502  
(585) 396-4040  
FAX: (585) 396-7490  
[onofo@co.ontario.ny.us](mailto:onofo@co.ontario.ny.us)

**Cattaraugus County Department of Aging**

Catherine M. Mackay, Director  
One Leo Moss Drive, Suite 7610  
Olean, NY 14760-1101  
(716) 373-8032  
FAX: (716) 701-3730

**Orange County Office for the Aging**

Ann Marie Maglione, Director  
40 Matthews Street  
Third Floor, Suite 305  
Goshen, NY 10924  
(845) 615-3700  
FAX: (845) 360-9266  
[ofa@orangecountygov.com](mailto:ofa@orangecountygov.com)

**Cayuga County Office for the Aging**

Brenda Wiemann, Director  
160 Genesee Street  
Auburn, NY 13021-3483  
(315) 253-1226  
FAX: (315) 253-1151  
[ccofo@cayugacounty.us](mailto:ccofo@cayugacounty.us)

**Orleans County Office for the Aging**

Melissa Blonar, Director  
County Administration Building  
14016 Route 31 West  
Albion, NY 14411-9382  
(585) 589-3191  
FAX: (585) 589-3193

**New York State Office for the Aging**

**Chautauqua County Office for the Aging**

Dr. Mary Ann Spanos, Director  
7 North Erie Street  
Mayville, NY 14757-1027  
(716) 753-4471  
FAX: (716) 753-4477  
[ccnyc@co.chautauqua.ny.us](mailto:ccnyc@co.chautauqua.ny.us)

**Oswego County Office for the Aging**

Sara Sunday, Administrator  
County Office Complex  
70 Bunner St., PO Box 3080  
Oswego, NY 13126-3080  
(315) 349-3484  
FAX: (315) 349-8413  
[ofa@oswegocounty.com/](mailto:ofa@oswegocounty.com/)

**Chemung County Department of Aging & Long  
Term Care**

Kim Salisbury, Director  
P.O. Box 588  
425 Pennsylvania Avenue  
Elmira, NY 14902-0588  
(607) 737-5520  
FAX: (607) 737-5521  
[ofa@chemungcountyny.gov](mailto:ofa@chemungcountyny.gov)

**Otsego County Office for the Aging**

Tamie Reed, Director  
Meadows Office Complex - Suite 5  
140 Co Hwy 33W  
Cooperstown, NY 13326  
(607) 547-4232  
FAX: (607) 547-6492  
[aginginfo@otsegocounty.com](mailto:aginginfo@otsegocounty.com)

**Chenango County Area Agency on Aging**

Brian Wessels, Director  
County Office Bldg., 5 Court St.  
Norwich, NY 13815-1794  
(607) 337-1770  
FAX: (607) 337-1749  
[chenaaoa@co.chenango.ny.us](mailto:chenaaoa@co.chenango.ny.us)

**Putnam County Office for Senior Resources**

Michael Cunningham, Director  
110 Old Route 6, Bldg. 1  
Carmel, NY 10512-2196  
(845) 808-1700 Ext. 47105  
FAX: (845) 225-1915

**Clinton County Office for the Aging**

Crystal Carter, Director  
135 Margaret Street, Suite 105  
Plattsburgh, NY 12901-2966  
(518) 565-4620  
FAX: (518) 565-4812

**Rensselaer County Unified Family Services**

Carol Rosbozom, Commissioner  
Department for the Aging  
1600 Seventh Avenue  
Troy, NY 12180-3798  
(518) 270-2730  
FAX: (518) 270-2736

**Columbia County Office for the Aging**

Kevin McDonald, Administrator  
325 Columbia Street  
Hudson, NY 12534  
(518) 828-4258  
FAX: (518) 822-0010

**Rockland County Office for the Aging**

Tina Cardoza-Izquierdo, Director  
Robert L. Yeager Health Center, Bldg. B  
50 Sanatorium Road  
Pomona, NY 10970-0350  
(845) 364-2110  
FAX: (845) 364-2348  
[ofa@co.rockland.ny.us](mailto:ofa@co.rockland.ny.us)



**New York State Office for the Aging**

**Cortland County Area Agency on Aging**

Elizabeth Haskins, Director  
County Office Building  
60 Central Avenue  
Cortland, NY 13045-2746  
(607) 753-5060  
FAX: (607) 758-5528  
[ccaaa@cortland-co.org](mailto:ccaaa@cortland-co.org)

**Delaware County Office for the Aging**

Wayne Shepard, Director  
97 Main Street, Suite 2  
Delhi, NY 13753-1066  
607-832-5750  
FAX: 607-832-6050  
[ofa@co.delaware.ny.us](mailto:ofa@co.delaware.ny.us)

**Dutchess County Office for the Aging**

Todd Tancredi, Director  
114 Delafield Street  
Poughkeepsie, NY 12601-1962  
(845) 486-2555  
FAX: (845) 486-2571  
[ofa@dutchessny.gov](mailto:ofa@dutchessny.gov)

**Erie County Dept. of Senior Services**

David Shenk, Commissioner  
Erie County Department of Senior Services  
95 Franklin Street, Rm 1329  
Buffalo, NY 14202-3985  
(716) 858-8526  
Fax (716) 858-6468  
[SeniorInfo@erie.gov](mailto:SeniorInfo@erie.gov)

**Essex County Office for the Aging**

Krissy Leerkes, Acting Director  
132 Water Street, P.O. Box 217  
Elizabethtown, NY 12932-0217  
(518) 873-3695  
FAX: (518) 873-3784

**St. Lawrence County Office for the Aging**

Andrea Montgomery, Director  
80 State Highway 310, Suite 7  
Canton, NY 13617-1497  
(315) 386-4730  
FAX: (315) 386-8636

**Saratoga County Office for the Aging**

Sandra Cross, Director  
152 West High Street  
Ballston Spa, NY 12020-3528  
(518) 884-4100  
FAX: (518) 884-4104  
[aging@saratogacountyny.gov](mailto:aging@saratogacountyny.gov)

**Schenectady County Department of Senior & Long Term Care Services**

Cathryn Bern-Smith, Manager  
107 Nott Terrace, Suite 305  
Schaffer Heights  
Schenectady, NY 12308-3170  
(518) 382-8481  
FAX: (518) 382-0194  
email: [cathryn.bern-smith@schenectadycounty.com](mailto:cathryn.bern-smith@schenectadycounty.com)

**Schoharie County Office for the Aging**

Nancy Dingee, Director  
113 Park Place, Suite 3  
Schoharie, NY 12157  
(518) 295-2001  
FAX: (518) 295-2015

**Schuyler County Office for the Aging**

Tamre Waite, Director  
323 Owego Street, Suite 165  
Montour Falls, NY 14865-9625  
(607) 535-7108  
FAX:(607) 535-6832  
Mailing Address:  
323 Owego Street, Unit 7  
Montour Falls, NY 14865-9625  
[ofa@co.schuyler.ny.us](mailto:ofa@co.schuyler.ny.us)

**New York State Office for the Aging**

**Franklin County Office for the Aging**

Michelle Breen, Director  
355 West Main Street, Suite 447  
Malone, NY 12953-1826  
(518) 481-1526  
FAX: (518) 481-1635  
[frankofa@franklincony.org](mailto:frankofa@franklincony.org)

**Fulton County Office for Aging and Youth**

Andrea Fettinger, Director  
19 N. William Street  
Johnstown, NY 12095-2534  
(518) 736-5650  
FAX: (518) 762-0698  
[fcofa@co.fulton.ny.us](mailto:fcofa@co.fulton.ny.us)

**Genesee County Office for the Aging**

Diana Fox, Director  
Batavia-Genesee Senior Center  
2 Bank Street  
Batavia, NY 14020-2299  
(585) 343-1611  
FAX: (585) 345-3086  
[ofa@co.genesee.ny.us](mailto:ofa@co.genesee.ny.us)

**Greene County Department for the Aging**

Terry McGee Ward, Director of Aging Services  
411 Main Street  
Catskill, NY 12414  
(518) 719-3555  
FAX: (518) 719-3798  
[aging@discovergreene.com](mailto:aging@discovergreene.com)

**Hamilton County \*\* see Warren/Hamilton**

**Herkimer County Office for the Aging**

Kathy Fox, Director  
109 Mary Street, Suite 1101  
Herkimer, NY 13350-2924  
(315) 867-1121  
FAX: (315) 867-1448  
[hcofa@herkimercounty.org](mailto:hcofa@herkimercounty.org)

**Seneca County Office for the Aging**

Angela Reardon, Director  
2465 Bonadent Drive, Suite 4  
Waterloo, NY 13165-1681  
(315) 539-1765  
FAX: (315) 539-1923  
[areardon@co.seneca.ny.us](mailto:areardon@co.seneca.ny.us)

**Seneca County Office for the Aging**  
**Seneca Nation of Indians**  
**Office for the Aging**

Lesley Kennedy, Director  
28 Thomas Indian School Drive  
Irving, NY 14081  
(716) 532-5778  
FAX: (716) 532-5077

**St. Regis Mohawk**

LoraLee LaFrance, Director  
29 Business Park Road  
Hogansburg, NY 13655  
(518) 358-2963  
FAX: (518) 358-3071  
Mailing: 412 State Route 37  
Akwesasne, NY 13655

**Steuben County Office for the Aging**

Patty Baroody, Director  
3 E. Pulteney Square  
Bath, NY 14810-1510  
(607) 664-2298  
FAX: (607) 664-2371

**Suffolk County Office for the Aging**

Holly Rhodes-Teague, Director  
H. Lee Dennison Building, 3rd Floor  
100 Veterans Memorial Highway  
P.O. Box 6100  
Hauppauge, NY 11788-0099  
(631) 853-8200  
FAX: (631) 853-8225  
[aging.office@suffolkcountyny.gov](mailto:aging.office@suffolkcountyny.gov)

**Sullivan County Office for the Aging**

Lisa-Anne Deoul, Director  
100 North Street, P.O. Box 5012  
Sullivan County Government Center  
Monticello, NY 12701  
(845) 807-0241  
FAX: (845) 807-0260

**New York State Office for the Aging**

**Jefferson County Office for the Aging**

Chris Ingersoll, Director  
Jefferson County Office for the Aging  
175 Arsenal Street 2nd Floor  
Watertown, NY 13601  
(315) 785-3191  
FAX: (315) 785-5095

**Lewis County Office for the Aging**

Crystal Collette, Director  
7660 N. State Street  
Lowville, NY 13367-0408  
(315) 376-5313  
FAX: (315) 376-5105  
[ofa@lewiscounty.ny.gov](mailto:ofa@lewiscounty.ny.gov)

**Livingston County Office for the Aging**

Sue Carlock, Director  
Livingston County Office for the Aging  
3 Murray Hill Drive  
Mt. Morris, NY 14510-1601  
(585) 243-7520  
FAX: (585) 243-7516  
[ofta@co.livingston.ny.us](mailto:ofta@co.livingston.ny.us)

**Madison County Office for the Aging**

Julie Harney, Executive Director  
138 Dominick Bruno Blvd.  
Canastota, NY 13032  
(315) 697-5700  
FAX: (315) 697-5777

**Monroe County Office for the Aging**

Julie Allen Aldrich, Director  
Monroe Community Hospital  
435 East Henrietta Road  
3rd Floor, West  
(Faith Wing)  
Rochester, NY 14620  
(585) 753-6280  
FAX: (585) 753-6281  
[MCOFA@monroecounty.gov](mailto:MCOFA@monroecounty.gov)

**Tioga Opportunities, Inc.**

Department of Aging Services  
Christine Shaver, Director  
Countryside Community Center  
9 Sheldon Guile Blvd.  
Owego, NY 13827  
(607) 687-4120  
FAX: (607)687-4147

**Tompkins County Office for the Aging**

Lisa Monroe, Director  
214 W. Martin Luther King Jr./State St.  
Ithaca, NY 14850  
(607) 274-5482  
FAX: (607) 274-5495

**Ulster County Office for the Aging**

Susan Koppenhaver, Director  
1003 Development Court  
Kingston, NY 12401  
(845) 340-3456  
FAX: (845) 340-3583

**Warren/Hamilton Counties Offices for the Aging**

Deana Park, Director  
Human Services Building  
1340 State Route 9  
Lake George, NY 12845  
(518) 761-6347  
FAX: (518) 761-6344

**Washington County Office for the Aging & Disability Resource Center**

Gina Cantanucci-Mitchell, Director  
Office for Aging and Disability Resources  
383 Broadway  
Fort Edward, NY 12828  
(518) 746-2420  
FAX: (518) 746-2418  
[OfficeForTheAging@co.washington.ny.us](mailto:OfficeForTheAging@co.washington.ny.us)

**New York State Office for the Aging**

**Montgomery County Office for the Aging, Inc.**

David Jordan, Director  
135 Guy Park Avenue  
Amsterdam, New York 12010  
(518) 843-2300 Ext. 229  
FAX: (518)843-7478  
[mcofadjordan@nycap.rr.com](mailto:mcofadjordan@nycap.rr.com)

**Nassau County Department of Human Services  
Office for the Aging**

Carolyn McCummings, Commissioner  
60 Charles Lindbergh Boulevard  
Suite #260  
Uniondale, NY 11553-3691  
(516) 227-8900  
FAX: (516) 227-8972  
[seniors@hhsnassaucountyny.us](mailto:seniors@hhsnassaucountyny.us)

**New York City Department for the Aging**

Lorraine Cortes-Vazquez, Ph.D., Commissioner  
2 Lafayette Street, 7th Floor  
New York, NY 10007-1392  
Within five boroughs of NYC - 311  
Outside of boroughs - (212) 639-9675  
TTY - (212) 504-4115  
FAX: (212) 442-1095

**Niagara County Office for the Aging**

Kenneth M. Genewick, Director  
111 Main Street, Suite 101  
Lockport, NY 14094-3718  
(716) 438-4020  
FAX: (716) 438-4029  
[OFA@niagaracounty.com](mailto:OFA@niagaracounty.com)

**Wayne County Department of Aging and Youth**

Penny Shockley, Director of Aging & Youth  
1519 Nye Road, Suite 300  
Lyons, NY 14489-9111  
(315) 946-5624  
FAX: (315) 946-5649  
[aging@co.wayne.ny.us](mailto:aging@co.wayne.ny.us)

**Westchester County Department of Senior Programs  
& Services**

Mae Carpenter, Commissioner  
9 South First Avenue, 10th Floor  
Mt. Vernon, NY 10550-3414  
(914) 813-6400  
FAX: (914) 813-6399  
[jsw1@westchestergov.com](mailto:jsw1@westchestergov.com)

**Wyoming County Office for Aging**

Andrea Aldinger, Director  
8 Perry Avenue  
Warsaw, NY 14569  
(585) 786-8833  
FAX: (585) 786-8832  
[officeaging@wyomingco.net](mailto:officeaging@wyomingco.net)

**Yates County Area Agency on Aging**

Rebecca Bonsignore, Director  
417 Liberty Street, Suite 1116  
Penn Yan, NY 14527  
(315) 536-5515  
FAX: (315) 536-5514

**Changes to Legal and Advocacy List**

To: NYS Department of Health  
Division of Nursing Home and ICF/IID Surveillance  
875 Central Avenue  
Albany, New York 12206  
[nursinghomeinfo@health.ny.gov](mailto:nursinghomeinfo@health.ny.gov)

From:

Subject: **Changes to Legal and Advocacy List**

- Please contact the below listed person or organization in order that they be added to the Legal and Advocacy List.
- Please contact the below listed person or organization in order that they might be deleted from the Legal and Advocacy List.
- Please contact the below listed person or organization in order that the information listed in the Legal and Advocacy List might be updated.

Name of Organization/Person \_\_\_\_\_

Current Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Current Phone Number (     ) \_\_\_\_\_

Email Address: \_\_\_\_\_